

Jorge Esparza

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Profile	Bachelor's Degree in Advertising & Media from Universidad Tecnológica de México. Specialized in Copy and Photography.
Experience	<p>Bilingual Customer Service Associate, Atento (Sears USA) – 2019-Present Customer Service for Sears USA in full English.</p> <p>Operations Specialist, Gap Inc. (Old Navy) – 2015-2019 In charge of cashier line and cash room on site (retail store). Translation of documents from English to Spanish.</p> <p>Premium Customer Service Associate, Citibanamex – 2014 Bilingual Customer Service for Premium customers with handling of special cases.</p> <p>University teaching assistant, Escuela Bancaria y Comercial – 2013 Teacher's assistant on mid-level English classes.</p>
Education	UNITEC, Bachelor's Degree in Advertising & Media – 2015-2019
Skills	Skilled on producing Copy for a variety of Advertising campaigns. Skilled in taking and producing Photography and Video in both digital and analog professional formats. High performance in any kind of creative work. Productive, innovative and extroverted. Good team worker and active in creating and maintaining Public Relations.
Courses & Languages	Certificate by Canon and RED Cinema for the correct handling and operation of film equipment. Certificate on Facebook & Instagram Ads. Certificate on Final Cut Pro. Certificate on User Innovation & Entrepreneurship by MIT. — Advanced English, Bilingual (100%). Certificate on Italian on course (70%). Basic Swedish.