

# Ana Uribe

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Business and Data Analysis | Process Improvement | Risk Analysis

Skilled and dynamic professional with demonstrated experience running multiple project tracks simultaneously while achieving successful delivery and managing client relationships. Highly adept at supporting the planning, designing, and execution of system testing on simple to complex projects. Proven track record of leading in the creation and management of requirements and process transformation initiatives within an Agile context.

## Areas of Expertise

Visual Studio | Microsoft Test Manager | TFS Agile Methodologies | Mobile Testing  
Git | JavaScript | Angular | Usability Testing | Oracle SQL | HTML / CSS | SaaS | Risk Analysis

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## PROFESSIONAL EXPERIENCE

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Soluta, Inc Austin, TX 09/18 – Present

### Business Analyst

Responsible for reviewing and understanding requirements, translating them into design work for applications. Projects leader distributing assignments to team members serving as an effective communication channel and liaison between developers and product owners.

- Contribute to new process implementations.
- Subject expert on key components of the application, understanding back end functions and logic.
- Build of metric systems and tracking tools for software deliverables and user acceptance success rate.
- QA assist on test plans and end to end usage. Key components and bug reporting.

### Support Analyst

Working on a ticketing system to solve, assess and direct user inquiries regarding software use, providing training and updating procedures when needed.

- Contribute to clean up of backlog on ticketing system, drastically lowering number of reported issues.
- System failure identification, creation of bugs to document issues in a clear manner.
- Prioritize and organize critical issues reported by user.
- Data base manipulation and updates to ensure information is deliver to the end user correctly.

General Motors Austin, TX 09/16 – 09/18

### QA Test Engineer

Design and execute tests for mobile (iOS and Android) and Web applications. Improve functionality through API endpoints and payload debugging, database manipulation, third-party services integration, Android application functionality and wireless communications via Bluetooth devices.

- Onboarded new quality assurance resources to aid in product design and development.
- Developed an analytics dashboard on TFS to monitor and report on areas of improvement or overwork.
- Generated quality assurance status reports at the end of every Sprint.

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Tripchamp.com Austin, TX 05/16 – 10/16

## Junior UI Developer

Utilized SaaS/CSS and Bootstrap to improve upon the UI design and site responsiveness. Redesigned the layout and refactored the code to make it easy to understand and more organized for scalability utilizing semantic values for IDs and classes. Reduced the amount of code needed by using the appropriate elements.

- Exceeded customer expectations by consistently updating the UI to correlate to the platform design through consistent collaboration with the back-end engineers and UX designers.

Apple, Inc. Austin, TX 10/15 – 04/16

## Data Analyst

Ensured new team members were properly trained on company policies and procedures. Participated on special projects with stringent deadlines while delivering exceptional quality in the final product.

- Boosted customer satisfaction by redesigning the GPS application.
- Eliminated inconsistencies and ensured customers had access to the proper information.

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## EDUCATION

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Business Law Degree, Universidad Iberoamericana

Web Development Training, Maker Square

JavaScript Fundamentals, AngularJS, and Front-End Web Development, CodeSchool

Web Design Track, Treehouse

Front End Development Certification, FreeCodeCamp, In Progress